

# THE HOSPITAL OF GOD

*-HERE FOR EVERYONE-*

## Hartlepool Day Centre

2 Heather Grove, Hartlepool, TS24 8QZ



Further information



The Hartlepool Day centre is our dementia specific resource which is based in the heart of Hartlepool. Our centre provides a modern and welcoming setting for people with a diagnosis of dementia to make friends and socialise. We have made sure that all of our decor is dementia friendly, to help people to be as independent as possible, and have a wide range of activities on offer to suit all tastes. At the Hartlepool Day Centre, we aim to promote best care and practice at all times.

The Hartlepool Day Centre is a warm and welcoming centre which is open to any person with a diagnosis of dementia who live in the Hartlepool area. Our facilities include:

- A large and comfortable lounge, with many comfy armchairs and sofas where people can enjoy socialising with each other. We also have a wide screen television, that means we often put on movie afternoon, where our guests can grab some popcorn and enjoy their favourite films. We also have a wide range of books and board games on offer, if our guests enjoy these activities.
- A library of books and films for our guests to enjoy, including those about Hartlepool in days gone by, for people to enjoy reminiscence with their friends and our staff.
- A dedicated dining room where guests can enjoy a hot meal whilst sitting down with their friends. Meals are made on the premises, and are tailored to individual preferences and diets. Our kitchen has a 5 star hygiene rating from Hartlepool Borough Council.
- Access to a beautiful, enclosed garden, that provides a safe and relaxing space to enjoy the sunshine in the summer.
- A purpose built bathroom for personal care and bathing needs.



## OUR STAFF

All of our care staff are trained to a minimum of NVQ level 2 in care.

We have an ongoing training programme which includes health and safety, moving and handling, medication and adult safeguarding. All of our staff also undergo specialist dementia training, including communicating with people with dementia, the GEMS model from American dementia specialist, Tipa Snow, and the Dementia Friends programme from the Alzheimer's society.

Every member of staff is part of a team, which results in the best possible care for each person.

## Transport

We have our own minibus at the Hartlepool Day Centre, which has a tail-gate making it accessible for those with mobility needs.

We also use the minibus for regular trips out in summer time. Guests have enjoyed days out at the beach, parks, museums and many other local locations which may be of interest.



*Our dining room, where guests are offered a hot meal everyday.*

## APPLYING FOR A PLACE

If you or your relative are interested in a place at the Hartlepool Day Centre, you can contact us directly to arrange to come and look around. If you wish to apply to come to our centre, a member of our team will meet with you to talk about your care needs and the sort of service that we provide. Among the areas that will be discussed are:

- Personal care needs and wellbeing
- Any particular needs relating to medication, falls, continence, mental condition or mobility
- Your hobbies and interests

This information will be put into a personalised care plan for you when you start. After 3 months of coming to our centre, we will hold a review to see how you are getting on in the centre.



## **OTHER SERVICES**

### **Carer Support**

As well as providing a service for guests with dementia, we also support carers with a dedicated Carer Support Workers, who provide information, practical help and social activities.

If you need help or just a friendly voice at the end of the phone, call the centre on the number below and our staff member will be happy to speak to you.

This is a free service.

### **The Bridge**

In addition to our services in the day centre, we also have strong links with The Bridge. This is a free service to anyone who has concerns about their or their loved ones memory, and they provide free and impartial advice and practical help around these issues. The Bridge also regularly run a number of free groups and memory cafes. We All of our carers are told about these, and can access The Bridge if they feel this would be of benefit.



## **FEES**

The cost of day care is met by the local authority for those people who are entitled to local authority financial support.

For those who are not the daily charge of £38.44 can be paid privately.

There is no additional cost for bathing or other personal care needs.

## **CONTACT**

Joanne Blackwood - Manager

2 Heather Grove,  
Hartlepool,  
TS24 8QZ

Telephone: 01429 279005

Email: [hartlepooldaycentre@hospitalofgod.org.uk](mailto:hartlepooldaycentre@hospitalofgod.org.uk)

[www.hospitalofgod.org.uk/daycentres](http://www.hospitalofgod.org.uk/daycentres)