

THE HOSPITAL OF GOD

-HERE FOR EVERYONE-

Gretton Court

1 Heather Grove, Hartlepool, TS24 8QZ



Further information



OUR FACILITIES

Gretton Court is a highly recommended and well regarded nursing home, which has undergone extensive refurbishment in recent years.

We offer superior and modern living facilities in addition to the outstanding level of nursing care for people living with dementia.

Facilities at the home include a dedicated activities room which is used to engage residents in meaningful and fun daily activities.

There is also a dedicated hairdressing salon for regular pamper sessions and a tea room which is designed to encourage residents to live an independent lifestyle.

Our philosophy is to maximise the opportunities and potential of people living with dementia and provide the highest standard of personalised care.





Staff and residents enjoying the Summer Garden Party

OUR STAFF

Our management team is qualified to NVQ level 6/7 and all care staff are trained to NVQ level 2.

We have an ongoing training programme which covers and exceeds the mandatory requirements within the National Minimum Standards for Care Homes for Older People.

Our domestic staff are also trained in care, and are encouraged to spend quality time with our residents.

All of our staff are part of a team which results in the best possible care for each individual.

We also have a dedicated activities coordinator, who ensures that there is a programme of activities each day for residents to take part in if they wish.

SERVICES

Mealtimes are an important part of the day at Gretton Court. All meals are prepared in our own kitchen, and our kitchen staff discuss menus with all of our resident and their families. This means that we can cater for all dietary requirements and personal preferences. The kitchen has a 5* award for hygiene from Hartlepool Borough Council.

We provide a full laundry service for residents to make sure that people always have a supply of clean clothes.

We have good links with the community, and regularly use the services of a chiropodist, hairdresser and barber at a reasonable charge. Gretton Court also has good links with general practitioners and other health professionals based in Hartlepool, such as consultant psychiatrists and psychiatric nurses.

The independence, dignity and privacy of everyone who lives at Gretton Court is our priority. Our caring and friendly staff help residents to lead positive and rewarding lives. Residents are encouraged to be involved with daily life at the home, as well as maintaining good links with family and the community where this is possible.

There is nothing more important to us than the happiness and wellbeing of our residents.



APPLYING FOR A PLACE

If you or your relative is interested in a place at Gretton Court our registered manager will meet with you to talk about your care needs and the sort of service that we provide. Among the areas that will be discussed are:

- Personal care needs and wellbeing
- Maintaining links with family and the community
- Personal independence while living with us and how we make sure that you can continue to do as much as you can for yourself
- Any particular needs relating to medication, falls, continence, mental condition or mobility
- Your hobbies and interests

We may also come to see you at home if necessary and talk with your relatives with your permission. Residents initially move into Gretton on a 12 week trial basis, and towards the end of this period there is a review meeting to find out if everyone is happy with the situation. During this period, the resident can get a feel of the home and the staff.

People can find the process of moving into a nursing home strange and upsetting. Our staff will do everything possible to play a supportive, sensitive and understanding role, particularly in the weeks after arrival.



FEES

The fees for residential care at Gretton Court are currently £600 per week. There are no “top ups” required from the family. Some residents pay all of their own fees and others receive a contribution from the local council in the area they lived before they come to us. We will be happy to explain the local council financial assessment process for new residents.

Fees include all care and accommodation costs, food and drink, heating and lighting, laundry done on the premise and any other staff services.

Fees do not cover the cost of newspapers, hairdressing, dry cleaning, taxis, chiropody, treatment by dentist or opticians or the purchase of clothing and personal effects.

In addition there is a fee of £165.56 for nursing care and this is paid for by the NHS through the local primary care trust.

CONTACT

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